



## Community College Student Success: Evolution of Research and Policy



Nancy Shulock Doctorate in Educational Leadership Transformational Leader Series February 17, 2012

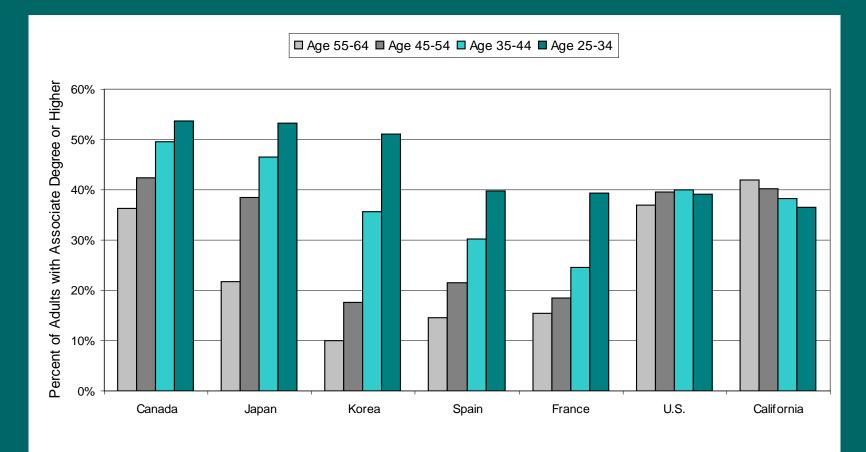




### **Key Topics**

- College completion agenda and community colleges
- Community college context
  - National and California
  - From access to success
- Evolution of research/policy
  - Policies then
  - Research strategies
  - New policy directions

#### Percent of Adults with an Associate Degree or Higher by Age Group—Leading OECD Countries, the U.S., and California



Not shown: Belgium, Norway, Ireland and Denmark, which also rank ahead of the U.S. on attainment among young adults



California Is Becoming Less Educated Than Other States (Rank Among States in % with College Degrees)

Age Group:	AA or Higher	BA or Higher
>64	2 <sup>nd</sup>	5 <sup>th</sup>
45-64	11 <sup>th</sup>	10 <sup>th</sup>
35-44	21 <sup>st</sup>	16 <sup>th</sup>
25-34	30 <sup>th</sup>	23 <sup>rd</sup>

#### California's Performance is Lagging

#### • Preparation

- 36<sup>th</sup> in high school graduation rate
- Bottom 1/5 in 8th graders scoring "proficient" in *all* subject areas of the NAEP
- 41<sup>st</sup> in high SAT/ACT scores per 1,000 HS graduates
- Participation
  - 6<sup>th</sup> in percent of 18-24 year olds enrolled in college
  - 48<sup>th</sup> in *full-time* college enrollment
- Completion
  - 41<sup>st</sup> in BA/BS degrees awarded per 100 HS grads 6 years earlier
  - 46<sup>th</sup> in degrees per 100 undergraduates enrolled
- Performance gaps



Pushing the Agenda – Educational Attainment



- National researchers
- Foundations: Lumina, Ford, Hewlett, Gates
   Complete College America
- President Obama regain leadership in educational attainment
  - Much focus on community colleges
- National Governors Association
- But "college" completion still misunderstood as "bachelors degree" completion

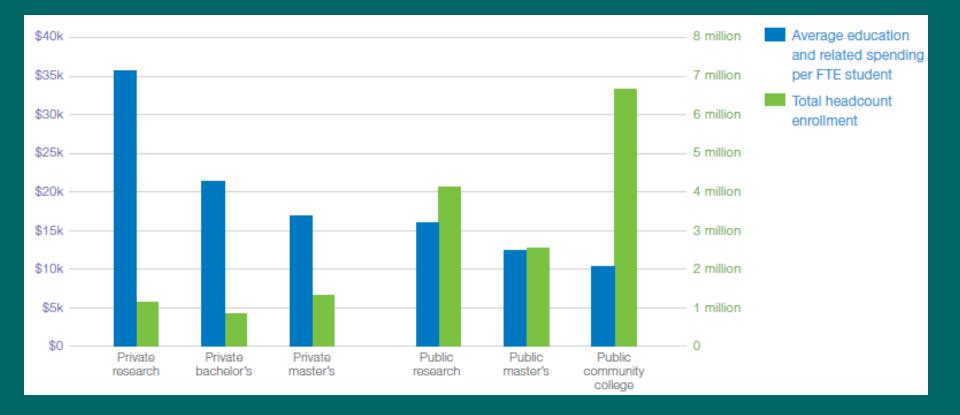
### **Completion Challenge for Community Colleges**

- Open access
- High proportion of
  - educationally disadvantaged
  - low income
  - first generation college students
- Multiple missions
  - Transfer
  - Career/workforce
  - Developmental (remedial)
  - Adult Education
- Serve the most; funded the least



# Institutions enrolling the most students spend the least on their education

Enrollment versus spending per student, AY2009 (in 2009 dollars)



#### Delta Cost Project, 2011



California Community Colleges: Size and Governance

- 112 community colleges in 72 independent districts
- Weak state-level governance
- Highly regulated
- Highly politicized internal stakeholders
- 2.9 million students per year
  - most part-time and underprepared
- Multiple missions: ~ 60% credential-seeking
- Low funding/lowest fees in the nation



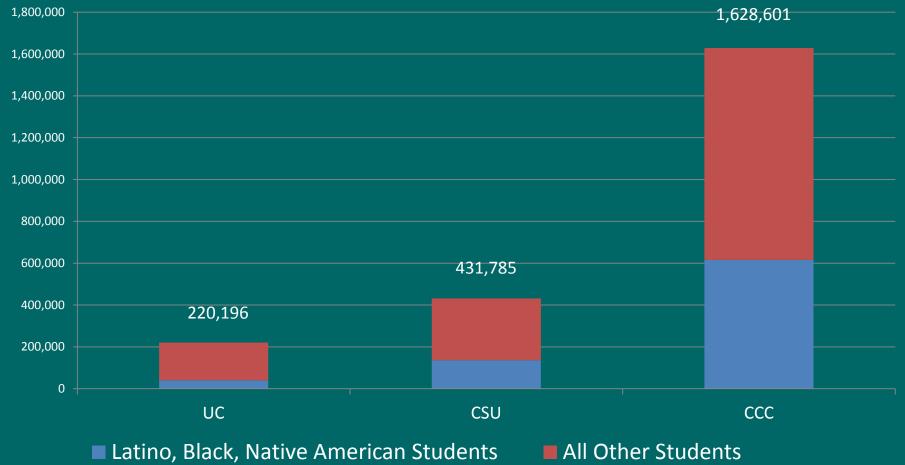
#### CCC serves the future CA workforce

- 75% of public postsecondary enrollments; 80% of Latinos
- Latino % of working-age pop. from 34% to 50% by 2040
- 16% of working-age Latino adults have a college degree (associate or higher), compared to 50% of white adults



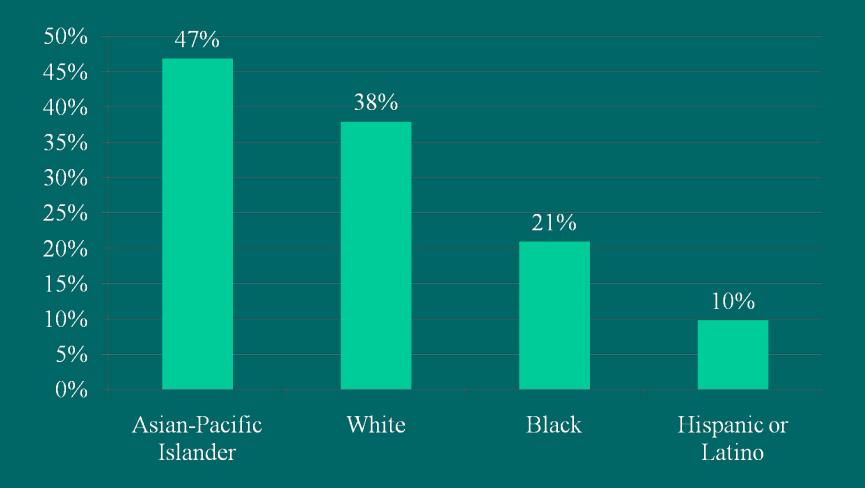
#### Community Colleges Enroll Most Undergraduates – and Large Portion of Latino and Black Populations

Figure 4 Distribution of Minority Students in UC, CSU, CCC



Fall 2009 Headcount

## Racial/Ethnic Gaps in Percent of Adults with a BA

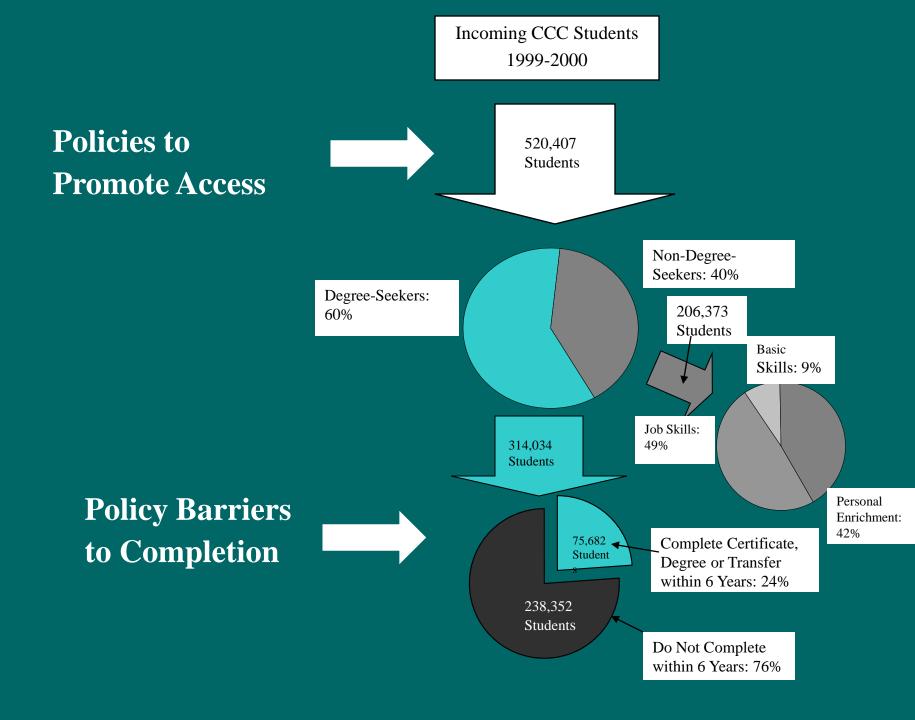




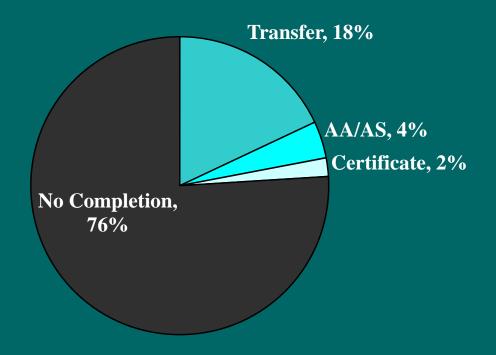
Agenda-Setting - From Access to Success in Community Colleges

#### Socio-economic factors:

- 21<sup>st</sup> Century, global economy (information age)
- Demographics first generation college students
- State budget constraints = efficiency concerns
   Policy entrepreneurs:
- Ford, Lumina foundations
- Hewlett and Irvine in California
- PPIC
- Campaign for College Opportunity
- IHELP– Rules of the Game



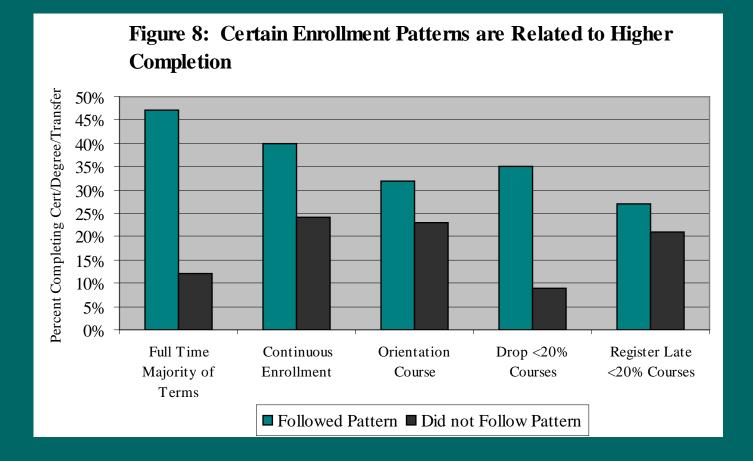
### Highest Completion Among Degree-Seekers After Six Years

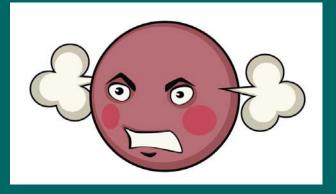


#### **Completion Rates Worse for Certain Groups**

- 33% for Asian students
- 27% for white students
- 18% for Latino students
- 15% for black students
- 27% for students age 17-19
- 21% for students in their 20s
- 18% for students in their 30s
- 16% for students age 40 or older

#### Enrollment Patterns Matter – Especially Full-Time





#### **Community College Reaction**

- Completion is the wrong metric
- Completion rates reasonable for CCC population
- Disputed definition of "degree seeking"
- It's about money not policy change



## It's the Policy, Stu\_\_\_!!!

(Colleges are Just Following the Rules)

- From research we know a lot about what works
- Public policies are not aligned
- New policies => new rules => better outcomes



What Works (from the Research)

- College readiness
- Early success/basic skills
- Less work, more school
- Clear goals and pathways
- Intensive student support
- Use of data
- Resources aligned with goals

#### College Readiness – Policies

- Every college has its own assessments
- Students can avoid assessment or assessment shop
- Few prerequisites for college level courses

#### Early Success/Basic Skills - Policies

- Placement is advisory only
- Orientation not mandatory
- Education plans not emphasized
- Remedial coursework often delayed

#### Less Work/More School – Policies

- Fiction of low fees = affordability
- Few students seeking federal aid (Pell grants)
- Low application for Cal Grants
- No policies or messaging to encourage full-time

#### **Clear Goals and Pathways - Policies**

- Minimal counseling
- Emphasis on courses not programs
- Weak educational planning
- No transfer associate degree

#### Intensive Student Support – Policies

- 50% law limits spending on student support
- Optional: orientation, student success courses, counseling
- Student services outside the "core" categoricals

#### Use of Data- Policies

- No monitoring of students with <12 units</li>
- No breakdowns by race/ethnicity
- No data on outcomes by program
- Too much emphasis on volume metrics

#### **Resources**– Policies

- Enrollment-driven funding = no fiscal incentives for completion
- Equity of funding to districts, not student need
- Regulations, categoricals, reporting
- Fee waivers without conditions
- Subsidy for high-income, personal enrichment
- Low fees main factor in low funding per student

# Some Research Findings and Strategies

	Readiness	Access	Affordability	Completion	Workforce	Efficiency
Proposition 98	-	-		-	-	-
Apportionments	_	+/-		-	-	-
Growth	_	+/-		-	-	-
Categoricals:						
Matriculation	-	+/-		-	-	-
EOPS		+	+	+	+	-
DSPS		+		-		-
PT Faculty		+/-		-		-
Fin Aid Admin		+	+	-		+/-
Expenditure restrictions:						
50% instruction	-	+/-		-	-	-
75% / 25%		-		+/-	-	-
60% part time		_		-	-	-
2 semester temporary		-		-	-	-
Student employment			-	-		-
Fees:						
Lack of policy		-	-	-		
Low fees		+/-	+/-	-	-	-
Waivers		+	+/-	-	-	-
Revenue offset		-		-	-	-
No fee non-credit	+	+/-	+	+/-	+	-
Prohibit fees	-	-		-		-
Financial Aid:						
BOG waivers	-	+/-	+	-	+/-	-
Cal Grant	+/-	+/-	+/-	+	+/-	+/-
No integration		_	-	_		-

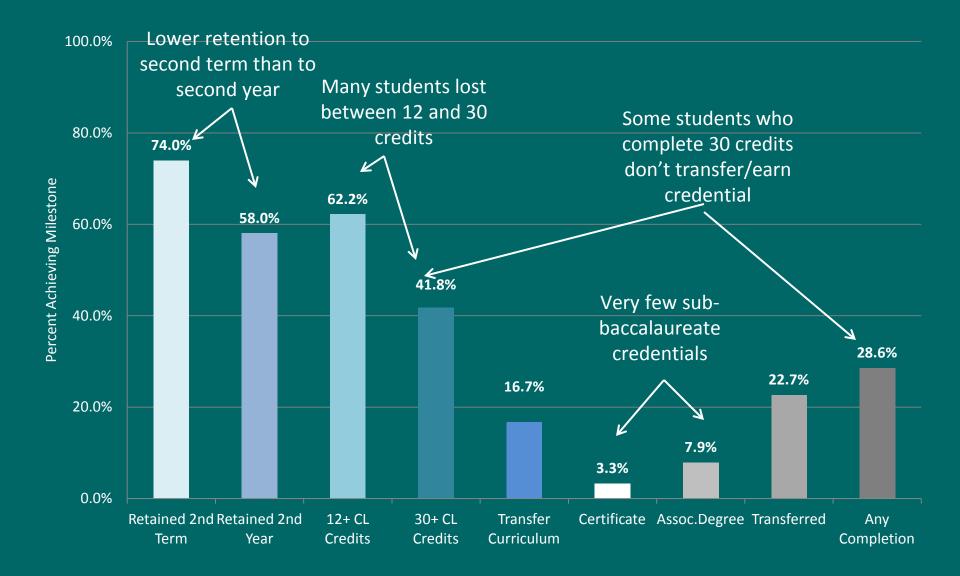


#### A Framework for Better Analysis

Two components (based on literature review)

- *Milestones* to better understand the problem
  - measurable, intermediate educational achievements that students reach along the path to degree completion
- *Success Indicators* to point to solutions
  - academic patterns that predict the likelihood that students will reach milestones

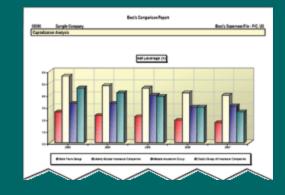
#### Milestones Point to Where Student Progress Stalls





Success Indicators/Leading Indicators Validated through Research

- Accumulate credit early, e.g., 20+ in first year
- Pass college English/math within 2 years
- Attend full-time (or close to it)
- Take "college success" course
- Enroll continuously (don't stop out and restart)
- Earn summer credits
- Few course withdrawals
- On-time registration



Value in Monitoring Patterns (Success Indicators) as Well as Progression (Milestones)

• Passed college-level English within 2 years?

- Yes 50% completed
- No 20% completed
- Passed college-level math within 2 years?
  - Yes 55% completed
  - No 21% completed

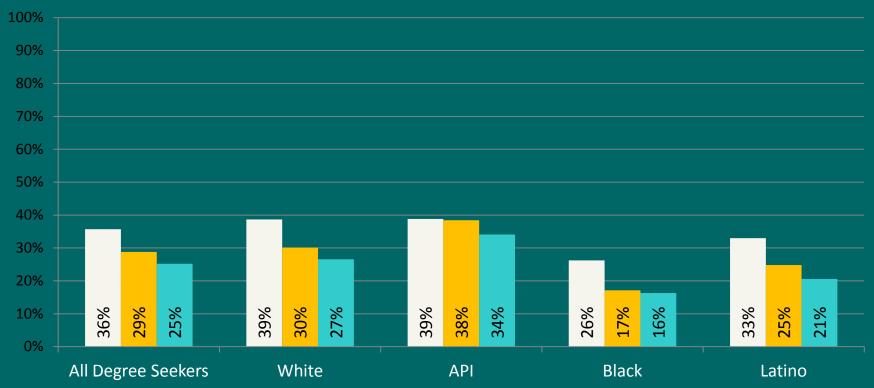
– Yes

- No

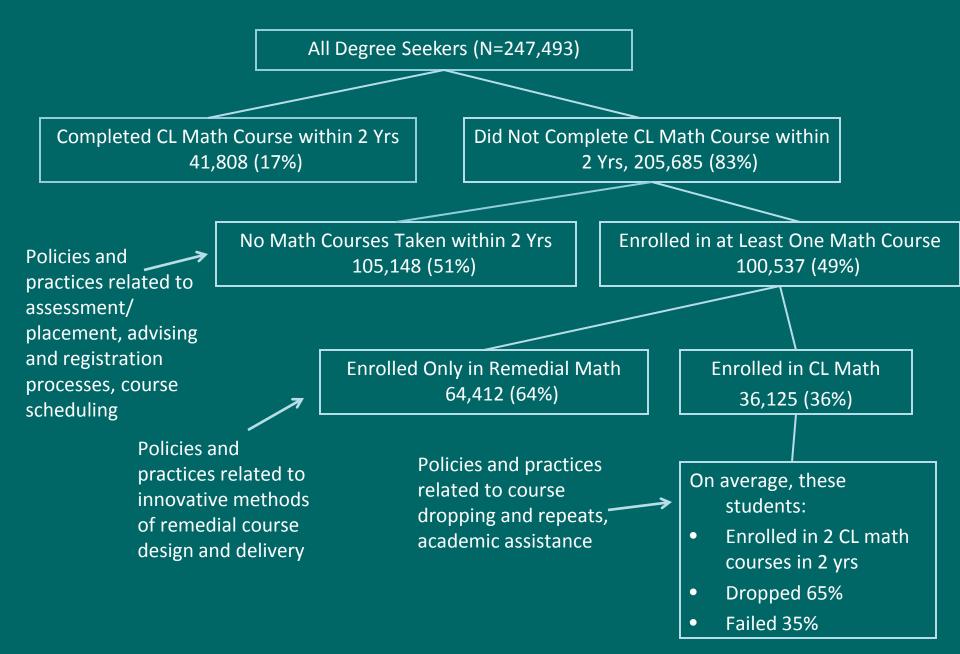
- Accumulated at least 20 credits in first year?
  - 59% completed
    - 21% completed

### Few Students Follow Successful Enrollment Patterns; Racial Gaps Appear Here as Well

Passed College-Level Eng w/in 2 Yrs
 Passed College-Level Math w/in 2 Yrs
 Earned 20+ Credits Year 1



### Why Aren't the Better Patterns Followed?



## Latino and Black Students Less Likely than White and Asian Students to Reach Milestones

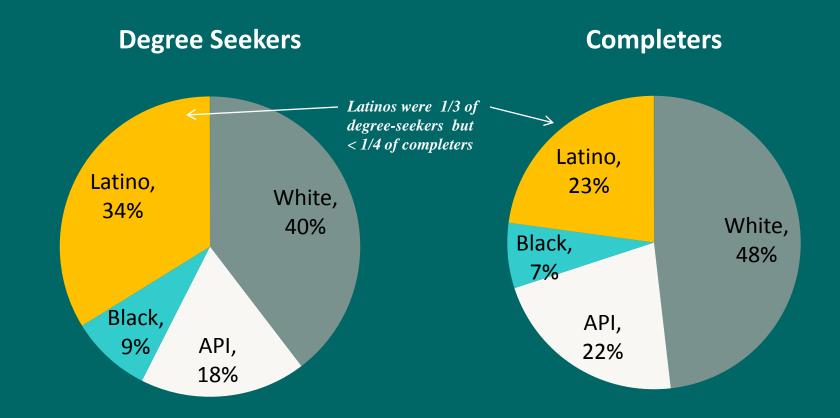
White ■ Asian-Pacific Islander Black Latino 100% Latinos retained 90% at comparable **Overall** rates; then fall completion 80% off rate lower for 70% Latinos even **Black** students though more 60% Latinos half especially *reach* 30+ as likely as unlikelv\_to 50% milestones whites to complete transfer transfer 40% curriculum 30% 20% 10% 61% 47% 68% <mark>49%</mark> 56% 48% 28% 35% 14% 8% 10% 24% 20% 14% 35% 26% 56% 42% 23% 65% 16% 29% 37% 12% 22% % <mark>ю</mark> ю 0% Transferred **Retained 2nd** 12+ College-30+ College-Transfer Certificate Associate Any **Level Credits Level Credits** Curriculum Completion Year Degree

#### Intermediate Milestones

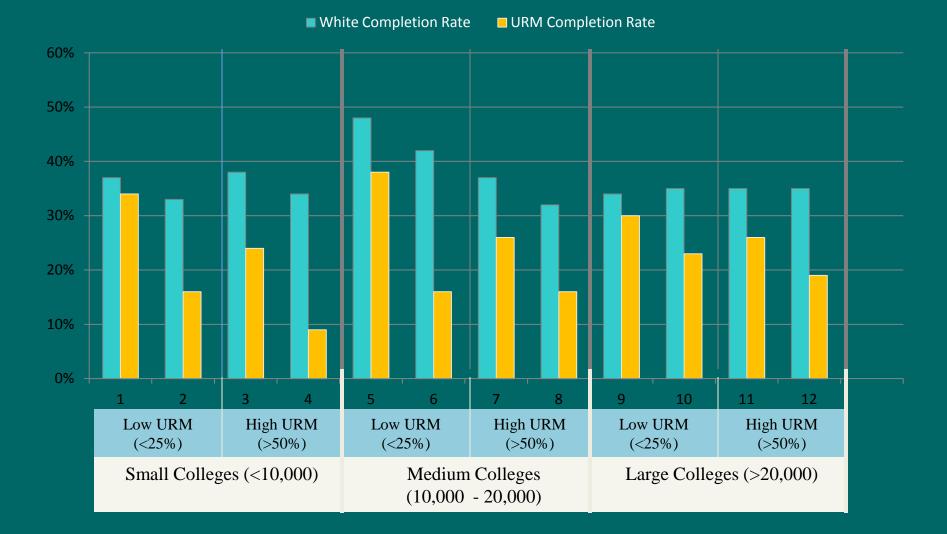
Completion

Note: students can be double-counted in the certificate, associate degree, and transfer measures

Under-Represented Minority Students are a Smaller Share of "Completers" than of Degree Seekers



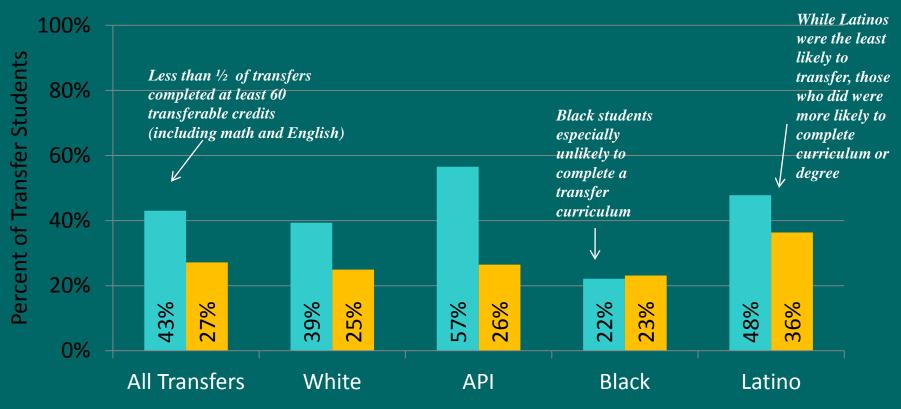
#### Demographics are Not Destiny: Colleges of Similar Size and Demographic Profile Produce Very Different Outcomes



# Transfer Doesn't Mean Completing Two Years of Credit, Especially for Black Students

% of Transfers that Completed Transfer Curriculum

#### % of Transfers that Completed Associate Degree



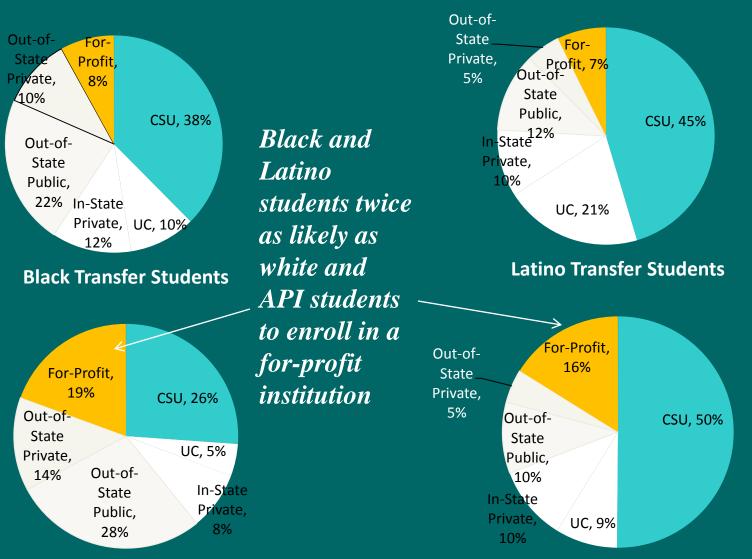
#### Lower Division Major Preparation – e.g., BA in Psychology

CSU					
San Jose State	Sacramento State	Sonoma State			
<ul> <li>General Psychology</li> <li>Introductory Psychobiology</li> <li>Elementary Statistics</li> <li>Human Biology or Human Anatomy</li> <li>3 units of any transferable psychology elective</li> </ul>	<ul> <li>Intro. Psychology: Basic Processes</li> <li>Intro. Psychology: Individual and Social Processes</li> <li>Methods of Psychology</li> </ul>	<ul> <li>Statistics</li> <li>6 units of lower division psychology (unspecified)</li> </ul>			
	UC				
UC Davis	UC Santa Cruz	UC Merced			
<ul> <li>General Psychology</li> <li>Research Methods in Psychology</li> <li>Sociology or Cultural Anthropology</li> <li>Elementary Statistics</li> <li>One of several options: <ul> <li>(1) Introductory Biology or</li> <li>(2) Essentials of Life on Earth or (3) General Biology and either Human Evolutionary Biology or Introduction to Human Heredity or Exercise and Fitness: Principles and Practice</li> </ul> </li> </ul>	<ul> <li>Introduction to Psychology</li> <li>Precalculus</li> <li>Introduction to Psychological Statistics</li> <li>Research Methods in Psychology</li> <li>Introduction to Developmental Psychology</li> </ul>	<ul> <li>Two natural science or engineering courses, at least one with a lab, field or studio component</li> <li>Introduction to Psychology</li> <li>Cultural Anthropology or Intro. to Cognitive Science or Intro. to Economics or Intro. to Political Science or Intro. to Public Policy or Intro. to Sociology</li> <li>Two other lower-division courses for the major could be completed after transfer: Analysis of Psychological Data and Research Methods</li> </ul>			

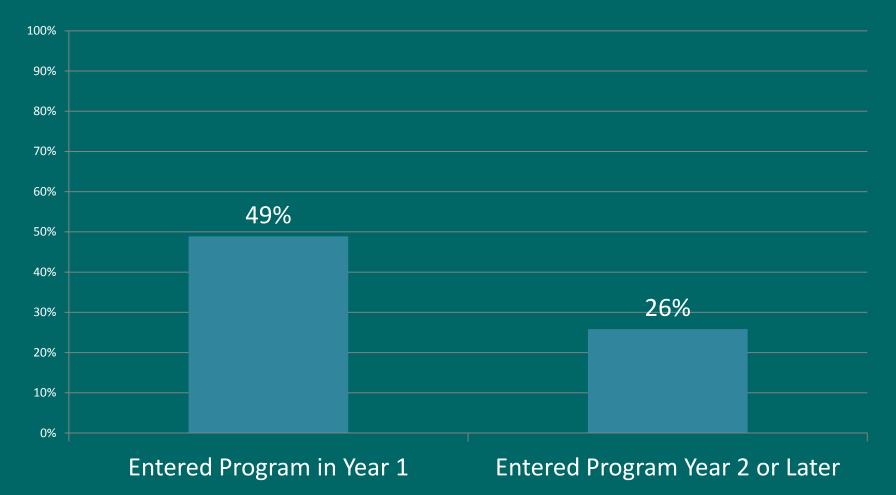
## Transfer Destination Varies by Race/Ethnicity

#### White Transfer Students

#### **API Transfer Students**



## Program of Study: Completion Rate Nearly Twice as High When Students Enter a Program in Year 1



#### Factors Helping Re-frame the Policy Agenda from Access to Success

- IHELP research agenda continued, expanded
  - Lots of opportunities to share findings
  - Partnered with advocacy groups
- Other researchers complementary findings
- Courageous college leaders spoke up
- Foundations supporting college innovations
- National CC completion movement grew
- Economy made issue more compelling
- CCC embraced "student success" Task Force

#### DRUM ROLL PLEASE.....



#### Some Policy Changes Already Enacted

#### Legislation:

- Major transfer reform associate degrees for transfer
- Categorical flexibility
- Prerequisites and relaxed hiring restrictions for nursing

#### **Board of Governor Actions**

- Ease restrictions on part-time faculty use
- Strengthened prerequisites for college level courses

Elements of Success From Research Findings	Student Success Task Force Recommendations Adopted by Board of Governors
College readiness	• Collaborate with K-12 on common standards
Early success/basic skills	<ul> <li>Mandatory assessment/common assessment</li> <li>Mandatory orientation</li> <li>Require first year start of needed basic skills</li> <li>Support innovative basic skills curriculum</li> </ul>
Less work/more school	<ul> <li>Provide information on full-time financial aid</li> </ul>
Clear goals/pathways	<ul> <li>Require educational plan</li> <li>Require declaration of program of study - early</li> </ul>
Intensive student support	<ul> <li>Require support resources for those lacking readiness</li> <li>Require assessment, orientation, educational planning</li> </ul>
Use of data	<ul> <li>Student success score cards for each college</li> <li>Race/ethnicity breakdowns</li> <li>Intermediate measures</li> <li>Not limited to students having completed 12 units</li> </ul>
Efficient resource use	<ul> <li>New systemwide enrollment priorities – core mission</li> <li>Conditions for fee waiver receipt</li> <li>Priority to offer courses students need to make progress</li> </ul>

#### Next Steps

- Implementation of Task Force Recommendations
  - Legislation
  - Regulation
  - College practices
- More research
  - Career technical education
  - Developmental education
  - Learning outcomes and assessment (competencies)
  - Institutional conditions that support success

#### **IHELP Contact Information**

Reports and presentations: www.csus.edu/ihelp ihelp@csus.edu

Reports on community college student success: *Rules of the Game*, February 2007 Beyond the Open Door, August 2007 Invest in Success, October 2007 It Could Happen, February 2008 Crafting a Student-Centered Transfer Process in CA, August 2009 Steps to Success, October 2009 Divided We Fail, October 2010 The Road Less Traveled, February, 2011 Sense of Direction, August, 2011 *Career Opportunities-Part I, January 2012* 

